

UNIVERSITY OF CAMBRIDGE INTERNATIONAL EXAMINATIONS General Certificate of Education Ordinary Level

	CANDIDATE NAME		
	CENTRE NUMBER		CANDIDATE NUMBER
* 4 6	BUSINESS STU	JDIES	7115/12
9	Paper 1		October/November 2009
3			1 hour 45 minutes
8	Candidates ans	wer on the Question Paper.	
7 7		aterials are required.	

READ THESE INSTRUCTIONS FIRST

Write your Centre number, candidate number and name on all the work you hand in.

Write in dark blue or black pen.

Do not use staples, paper clips, highlighters, glue or correction fluid. DO **NOT** WRITE IN ANY BARCODES.

Answer all questions.

The businesses described in this question paper are entirely fictitious.

At the end of the examination, fasten all your work securely together. The number of marks is given in brackets [] at the end of each question or part question.

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This document consists of **11** printed pages and **1** blank page.



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1 Joel owns a business that specialises in decorating offices. In 2008 Joel's business carried out a contract to redecorate the offices of Yinvesco. The work took three months to complete. Yinvesco then took a further two months to pay the account and deducted 15% because they said that not all the work had been completed satisfactorily. Joel was very unhappy about this because the contract only had a small profit margin. "I base my price on full costs including overheads and add on 10%" he said.

(a)	Identify the	pricina	method	used by	Joel's	business.
(~)	raonary are	priorig	mounou	accasy	00010	baomooo.

(b)	Explain what is meant by 'a small profit margin'.
	[2]
(c)	Explain two reasons why Joel's business might have experienced cash flow problems when carrying out the Yinvesco contract.
	Reason 1:
	Reason 2:
	[4]

Joel is thinking of changing his supplier of paint.

(d) Identify **three** factors Joel should consider when choosing a paint supplier and explain why each factor is important.

	Factor 1:
	Explanation:
	Factor 2:
	Explanation:
	Factor 3:
	Explanation:
	[6]
(e)	Do you think that Joel should use a different pricing method for his business? Justify your answer.
(e)	
(e)	
(e)	your answer.

For Examiner's Use **2** Table 1 shows the Balance Sheet for Ulwar, a public limited company.

Table 1: Balance Sheet Ulwar as at 30 September 2009

\$m Fixed assets 80 Current assets 20 Current liabilities 12 Net current assets 8 Net assets 88 Financed by Shareholders funds 38 Long term liabilities 50 Capital employed 88 In 2008 Ulwar made a profit of \$8m and in 2009 the company made a profit of \$10m. In 2008 the return on capital employed by the business was 10%. (a) Identify an example of: A current liability A long term liability [2] (b) Calculate the return on capital employed (ROCE) of Ulwar in 2009. _____ [2] (c) Explain why the amount of long term liabilities on Ulwar's Balance Sheet might be of concern to its bank. [4] ------

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The management of Ulwar is thinking of raising extra capital by issuing more shares.				
(d)	Identify and explain three factors the company should consider before making this decision.	Examiner's Use		
	Factor 1:			
	Explanation:			
	Factor 2:			
	Explanation:			
	Factor 3:			
	Explanation:			
	[6]			
(e)	Referring to the measures of business success, such as ROCE, do you think Ulwar had a successful year in 2009? Justify your answer.			
	[6]			

Jose is the owner of a national newspaper in country T. Jose uses a democratic style of management and believes that this approach is liked by his employees. All Jose's workers Examiner's receive performance-related pay. He always recruits employees for the senior management jobs from inside the business. None of the workers in the business belong to a trade union but this is about to change. (a) What is meant by 'performance-related pay'? [2] (b) What is meant by a 'democratic style of management'? [2] (c) Identify and explain two disadvantages of using performance-related pay to reward employees. Disadvantage 1: Explanation: Disadvantage 2: Explanation:

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[4]

(d)	Identify and explain three problems that trade unions can cause the management of a business.	For Examiner's Use
	Problem 1:	
	Explanation:	
	Problem 2:	
	Explanation:	
	Problem 3:	
	Explanation:	
	[6]	
(e)	Do you think that Jose's business would benefit from recruiting some senior managers from outside the business? Justify your answer.	
	[6]	

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4 Isaiah had been to college to study business. His tutors told him that added value was very important if a business was to be successful and profitable. Table 2 shows a task given to Isaiah by his tutors.

Type of Business	Raw Material	Process of Added Value	End Product or Service
Petrol Supplier	Oil	Oil Refining	Petrol
Restaurant			Meal

Table 2: The concept of added value

(a) Complete Table 2 above by filling in the two gaps for the restaurant business. [2]

(b) What is meant by 'added value'?

[2]

Isaiah is about to set up a business manufacturing fashionable sports clothes.

(c) Identify and explain the importance of **two** factors that Isaiah should consider in deciding on the location of his business.

 Factor 1:

 Explanation:

 Factor 2:

 Explanation:

 [4]

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	Method 1:
	Explanation:
	Method 2:
	Explanation:
	Method 3:
	Explanation:
	[6]
(e)	Do you think that if Isaiah adds value then his business will be successful and profitable? Justify your answer.
	[6]

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(d) Identify and explain **three** methods that Isaiah could use in marketing his new business to potential customers.

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5	The economy of country D is in recession. A number of large companies have gone out of
	business. The government is being advised to give financial support to failing businesses.
	Other people are saying that the public sector should expand. The manufacturing businesses in country D use outdated machinery and create a lot of pollution.
	(a) Identify two methods of measuring the size of a business.

	Method 1:
	Method 2: [2]
(b)	Explain what is meant by 'the public sector should expand'.
	[2]
(c)	Identify and explain two reasons why offering financial support to businesses might disadvantage consumers.
	Reason 1:
	Explanation:
	Reason 2:
	Explanation:
	[4]

	Method 1:
	Explanation:
	Method 2:
	Explanation:
	Method 3:
	Explanation:
	[6]
(e)	Do you think that the benefits of expanding the public sector would be greater than the disadvantages in country D? Justify your answer.

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(d) Identify and explain **three** methods that the government could use to reduce the level of pollution that a business creates.

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